

# Your Dog Guy trainer and client service agreement

This Agreement between:

\_\_\_\_\_ of \_\_\_\_\_

(name)

(address)

(Hereinafter referred to as "Client") and Shayne Allen, of Your Dog Guy training services (hereinafter known as "Trainer") pertains to the following:

Client's dog

Name: \_\_\_\_\_ Breed: \_\_\_\_\_ Age: \_\_\_\_\_ Color: \_\_\_\_\_

(hereinafter referred to as "the dog")

## Any know medical conditions of the dog

\_\_\_\_\_

If yes, please explain any physical restrictions below

\_\_\_\_\_

\_\_\_\_\_

## Any known medical conditions of the Client(s)

\_\_\_\_\_

If yes, please explain any physical restrictions below

\_\_\_\_\_

\_\_\_\_\_

## Individual Training session fees

Client agrees to pay a non-refundable rate of \$50 per hour plus, and travel fees where applicable, for any one-on-one sessions.

### **Group walks and associated fees**

Client agrees to pay a non-refundable rate of \$25 per group walk, and meet the Trainer at the decided upon group walk location. Client must complete a minimum of one individual training or assessment session prior to joining group walk, at which time Trainer will evaluate Dog's readiness to join.

### **Travel fees**

Within Barrhaven- No fee

Within 10 KM radius of Barrhaven- \$10

Within 20 KM radius of Barrhaven- \$20

Within 30 KM radius of Barrhaven- \$25

### **Training Services**

Trainer agrees to provide private lessons for Client and Dog on a lesson-by-lesson basis, the goal being to teach the Client how to train and work with their Dog. Trainer will make every reasonable effort to help Client achieve training and behavior modification goals but makes no guarantee of Dog's performance or behavior as a result of providing experienced animal behavior consultation. Client understands that he/she and members of the household must follow Trainer's instructions without modification, work with the dog daily as recommended, and constantly reinforce training being given to the dog for best possible results.

### **Cancelation of services**

The Client agrees to give 24 hours notice for any cancellations, unless the training is scheduled to be outdoors and there is a requirement to cancel due to weather conditions, such as, extreme winds, hail, temperatures below -18 or above 35, or other extreme weather conditions causing outdoor training to be unsafe. For any other unexpected cancellations Client agrees to communicate with Trainer as soon as becoming aware and understands it is of Trainers discretion to remove any training fees for the session.

The Client agrees to give 7 days notice for the cancellation of boarding services.

### **Release of liability**

Client expressly acknowledges and understands that Trainer's services will be provided in an environment where certain hazards may exist, including, but not limited to, debris in the training area, other animals and their owners, water, and other natural hazards. Client expressly agrees to indemnify and hold harmless Trainer and Trainer's agents and to pay all losses and damages suffered or incurred, and to defend and indemnify Your Dog Guy and Trainer from any claims, demands, lawsuits, losses, costs or expenses, including attorney fees, arising out of or in connection with the provision of Trainer's services to Client and/or the dog. If the dog causes property damage, or bites or injures any dog, animal, or person, during or after the term of this Agreement, Client agrees to pay all resulting losses and damages suffered or incurred, and to defend and indemnify Your Dog Guy and Trainer from any resulting claims, demands, lawsuits, losses, costs or expenses, including attorney fees. If the dog is injured in a fight or in any other manner during or after the term of the Agreement, Client assumes the

risk and agrees that Trainer should not be held responsible for any resulting injuries, losses, damages, costs, or expenses.

This Agreement is binding upon Client, family and/or household members of Client, or anyone else brought into the training by Client. The parties confirm that, except for that which is specifically written in this Agreement, no promises, representations, or oral understandings have been made with regard to the dog or anything else. Client acknowledges that Trainer has not represented, promised, guaranteed, or warranted that the dog will never bite, that the dog will not be dangerous or vicious in the future, that the dog will not exhibit other behavioral problems, or that the results of the training will last for any particular amount of time. For best results, it is recommended to follow the recommendations regularly and ongoingly.

This Agreement may be amended in writing and signed by both Client and Trainer.

**In-home boarding**

During the booking of any first time in-home boarding, Trainer will arrange with the Client a meet and greet with the dog and Client.

The Client agrees to disclose any behaviours difficulties or reactivities the dog has, as well as if the dog is spayed or neutered, prior to booking any in-home boarding. The Client agrees to ensure that their dog's vaccinations are up to date, or that it is disclosed and discussed with Trainer via email prior to booking any in-home boarding.

**Covid-19 related information**

Trainer is fully vaccinated against Covid-19 and will wear a mask when entering Client's home upon request from the client, for any in house training. Covid-19 is an ever-changing situation, and these guidelines may be updated or change without notice. Trainer will notify you of any changes, such as additional precautions, prior to Client's training session.

**Clients preferred method of contact (please select)**

Email  Phone

Email \_\_\_\_\_

Phone \_\_\_\_\_

Signed on this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_.

Trainer:

Client:

\_\_\_\_\_

\_\_\_\_\_

(print name)

(print name)

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(signature)

(signature)